



## Helpful Tips For Our Audiologist Partners

1. Our professional in-ear monitors require a full shell earpiece.  
Full shell impressions must include the full helix, crus of the helix, tragus and antitragus.  
  
**IMPORTANT:** The impression must be taken just past the second bend of the ear canal.
2. The impressions must be made of high viscosity silicone impression material.  
We recommend **XL 300 Premium Silicone Impression System**. (Warner Tech-Care, 800.328-4757)
3. We also require the canal dams be made of cotton instead of foam. Foam tends to tear the end of the impression when it is being separated.
4. The impression must be taken with the customer's mouth open.  
It ensures a more secure fit while the artist is singing, playing an instrument or talking.

***Use a 1 inch bite block during the impression process.  
This stabilizes the process and is more comfortable for the customer.  
It also ensures that there is no jaw movement while the material is curing.***

[www.ultimateears.com](http://www.ultimateears.com)

If you have any questions or comments, please do not hesitate to contact us.

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